

AMERICAN EMBASSY NAIROBI VACANCY ANNOUNCEMENT

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VA-89-11

June 21, 2011

Open to: All Interested Candidates

Position: Consular Assistant [2 positions]

Opening: June 29, 2011

Closing: July 14, 2011

Work Hours: Full-time; 40 hours/week

Salary: Not-Ordinarily Resident: Position Grade: FP- 6
Ordinarily Resident: Position Grade: FSN-1415-8
(A higher step and salary may be granted based on superior qualifications).

The Consular Section has openings for the positions of Consular Assistant. These positions will be available immediately.

Basic Function:

The incumbent screens a high volume of visa and passport applications, documentation and information from a variety of sources (public counters, National Visa Center, Department of Homeland Security, other Embassies, mail and phone calls). The incumbent organizes and tracks visa requests according to a complicated set of laws and procedures so that the Consular Officer can make decisions and ensures that the legal requirements of the application have been met. Receives work assignments and tasks according to standard operating procedures and then inputs relevant data into an established process. The incumbent also tracks the status of applications through a computerized process, which includes printing visas.

The jobholder translates in Swahili and Somali for interviewing officers in visa cases and for American Citizen Services (ACS). Informs officers on culturally appropriate queries; assesses conformity of client's claims within religious and cultural boundaries and advises appropriately. Reviews all form of vernacular documentation like e-mails and letters to ascertain the existence of claimed relationships for appropriate decision-making by officers. Assists Fraud Prevention Unit (FPU) on Somali cases requiring further questioning or follow-up.

[Click here for a complete position description.](#)

Qualifications Required:

NOTE: All must address each selection criterion detailed below with specific and comprehensive information supporting each item.

- ◇ Bachelor's degree in International Relations, Law, Business Management is required.
- ◇ Four years experience in an office environment translating for the public as needed, handling administrative duties and providing customer service is required.
- ◇ Level IV English, Level IV Kiswahili and Level V Somali ability is required.
- ◇ Must have strong writing skills (will be tested).
- ◇ Must have strong computer skills in Microsoft Word, Excel, and Power Point (will be tested).

Selection Process:

WHEN EQUALLY QUALIFIED, U.S. CITIZEN ELIGIBLE FAMILY MEMBER (USEFMs) AND U.S. VETERANS WILL BE GIVEN PREFERENCE. THEREFORE, IT IS ESSENTIAL THAT THE CANDIDATES SPECIFICALLY ADDRESS THE REQUIRED QUALIFICATIONS ABOVE IN THE APPLICATION.

Additional Selection Criteria:

- ◇ Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
- ◇ Current employees serving a probationary period are not eligible to apply.
- ◇ Current Ordinarily Resident employees with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report are not eligible to apply.
- ◇ Currently employed U.S. Citizen EFMs who hold a Family Member Appointment (FMA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
- ◇ Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment unless currently hired into a position with a When Actually Employed (WAE) work schedule.
- ◇ Applicants must be available for an interview and for proficiency testing as required by the selecting official.

To Apply:

Interested candidates for this position must submit the following for consideration of the application:

1. Universal Application for Employment as a Locally Employed Staff or Family Member (DS-174) found on: <http://nairobi.usembassy.gov/root/pdfs/employform.pdf>
2. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application. Candidates who claim conditional U.S. Veterans preference must submit documentation confirming eligibility for a conditional preference in hiring with their application.
3. Any other documentation (e.g., essays, certificates, awards) that addresses the qualification requirements of the position as listed above.

SUBMIT APPLICATION TO

The Human Resources Office,
P. O. Box 606 Village Market, 00621
Nairobi, Kenya.

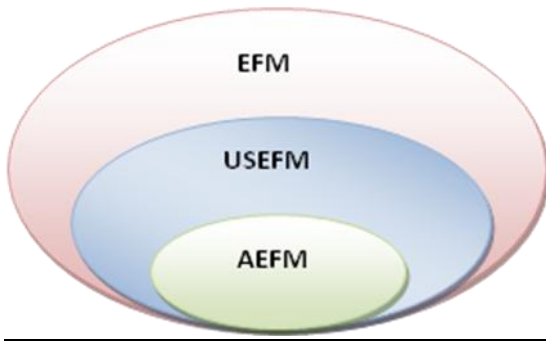
POINT OF CONTACT

Telephone: 254-2-363-6091
FAX: 254-2-363-6097

The U.S. Mission in Nairobi provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal Employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.

DEFINITIONS



This diagram demonstrates how an Appointment Eligible Family Member (AEFM) is also a U.S.-citizen Eligible Family Member (USEFM) as well as an Eligible Family Member (EFM).

1. **Eligible Family Member (EFM):** An individual related to a U.S. Government employee in one of the following ways:

- Spouse or same-sex domestic partner (as defined in [3 FAM 1610](#));
- Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support. The term shall include, in addition to natural offspring, stepchildren and adopted children and those under legal guardianship of the employee or the spouse when such children are expected to be under such legal guardianship until they reach 21 years of age and when dependent upon and normally residing with the guardian;
- Parent (including stepparents and legally adoptive parents) of the employee or of the spouse, when such parent is at least 51 percent dependent on the employee for support;
- Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers) of the employee, or of the spouse, when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support.

2. **U.S. Citizen Eligible Family Member (USEFM):** For purposes of receiving a preference in hiring for a qualified position, an EFM who meets the following criteria:

- U.S. Citizen; and,
- EFM (see above) at least 18 years old; and,
- Listed on the travel orders of a direct-hire Foreign, Civil, or uniformed service member assigned to or stationed abroad with a USG agency that is under COM authority, or at an office of the American Institute in Taiwan; and either:
 1. Resides at the sponsoring employee's or uniformed service member's post of assignment abroad or at an office of the American Institute in Taiwan; or
 2. Resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2.

3. **Appointment Eligible Family Member (AEFM):** EFM (see above) eligible for a Family Member Appointment for purposes of Mission employment:

- Is a U.S. citizen; and
- Spouse or same-sex domestic partner (as defined in [3 FAM 1610](#)) or a child of the sponsoring employee who is unmarried and at least 18 years old; and
- Is listed on the travel orders or approved Form [OF-126](#), [Foreign Service Residence and Dependency Report](#), of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad at a U.S. mission, or at an office of the American Institute in Taiwan (AIT), and who is under chief of mission authority; and
- Is residing at the sponsoring employee's post of assignment abroad or, as appropriate, office of the American Institute in Taiwan.
- Does not receive a Foreign Service or Civil Service annuity

4. **Member of Household (MOH):** An individual who accompanies a direct-hire Foreign, Civil, or uniformed service member permanently assigned or stationed at a U.S. Foreign Service post or establishment abroad, or at an office of the American Institute in Taiwan. An MOH is:

- Not an EFM; and,
- Not on the travel orders of the sponsoring employee; and,
- Has been officially declared by the sponsoring USG employee to the COM as part of his/her household.

A MOH is under COM authority and may include a parent, unmarried partner, other relative or adult child who falls outside the Department's current legal and statutory definition of family member. A MOH does not have to be a U.S. Citizen.

5. **Not Ordinarily Resident (NOR)** – An individual who:

- Is not a citizen of the host country; and,
- Does not ordinarily reside (*OR*, see below) in the host country; and,
- Is not subject to host country employment and tax laws; and,
- Has a U.S. Social Security Number (SSN).

NOR employees are compensated under a GS or FS salary schedule, not under the LCP.

6. **Ordinarily Resident (OR)** – A Foreign National or U.S. citizen who:

- Is locally resident; and,
- Has legal, permanent resident status within the host country; and,
- Is subject to host country employment and tax laws.

EFMs without U.S. Social Security Numbers are also OR. All OR employees, including U.S. citizens, are compensated in accordance with the Local Compensation Plan (LCP).